

Data Capture and Reporting Process

ONLINE REPORT TRACKER (ORT)



The benefits to IWS clients, of data capture via hand held tablets and web based reporting are significant

IWS clients can access & store information; identify problem areas; monitor trends; report by exception for sign off and action; check that others have carried out their duties and are operating in a safe & compliant manner.

- ORT has been developed and is owned wholly by IWS which means that no licensing or upgrade charges are incurred by the client
- Reports are available within hours of works being completed at site which allows the client to react quickly to hazardous or costly situations
- Exception reports show just the "out of spec" results that require attention which significantly reduces the client's management time required to respond to exceptions
- Data can be accessed from any location where internet access is available so that the client can assign management tasks across a geographically dispersed team
- All remote logins are secure; entry can only be secured with the use of an I.D. and Password which means that access can be provided at client, region or site only level to mirror the client's structure
- The client signs off and adds comments to the exceptions in the report which enables the client to record actions taken and demonstrate compliance
- Provides trend analysis of data and the monitoring of Key Performance Indicators which allows the client to demonstrate continuous improvement in compliance

- Data can be archived or exported to other asset management systems which gives the client the opportunity to backup their own data or import into an in-house system

IWS believes the development and implementation of this system significantly enhances the level of service provided and supports the client in achieving maintenance and regulatory compliance.

Across all divisions of IWS; service, monitoring and inspection data is communicated to IWS clients via the IWS Online Report Tracker web portal.

IWS operatives complete work at site and enter test data onto a hand held tablet. Upon completion of the data entry, the report is transmitted via a secure GPRS network into the host database and reports are compiled automatically.

Where complex plant is being maintained or for the servicing of multi site organisations spread across a wide geographical area the presentation of data quickly and efficiently to any internet based system is a significant advantage of the IWS service provision.

Online Report Tracker (ORT) has been internally developed and maintained by our group IT resource; there are no licence fees associated with the use of IWS ORT and by listening to our clients the system is continuously improved.

